

AUTOPAY, BUDGETBILLING & EBILL
Take the hassle out of paying bills



A service of:



**Rappahannock
Electric Cooperative**

A Touchstone Energy® Cooperative 

P.O. Box 7388
Fredericksburg, VA 22404
540.898.8500
800.552.3904

**AUTOPAY, BUDGET
BILLING & EBILL**

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Billing Options

Rappahannock Electric Cooperative (REC) has made it convenient and easy to pay your electric bill. In addition to the options below, you can always stop by one of our three offices and pay your bill in person.

Office Locations

General Office

247 Industrial Court, Fredericksburg, VA

Bowling Green District

14380 Fredericksburg Turnpike, Bowling Green, VA

Culpeper District

601 Madison Road, Culpeper, VA

Mail

Please use the return envelope included with your bill to send payments by mail in the form of a check or money order. Please do not send cash through the mail. Cash payments may be made at any of our three offices Monday through Friday between 7:30 a.m. and 5:30 p.m. For your convenience, you can make payments during non-business hours using the night deposit box available at each office location.

For even greater convenience, consider one of the following four payment options:

Auto Pay

Our free check-less payment plan offers both convenience and savings. Sign up for Auto Pay and have your payment automatically deducted from your bank account on the due date shown on your bill. You will no longer need to remember to make a payment, plus you'll save time and postage.

eBill

If you prefer to use the Internet to receive, view and pay your electric bills online, you can do so by visiting www.myrec.coop and signing up for eBill. This free service makes it easy for you to pay your bill whenever and wherever it is convenient for you. It also lets you view up to 12 months of previous bills and payments whenever you like, 24-hours a day. For more

information on how to enroll in this service, see the "frequently asked questions" section on the eBill portion of www.myrec.coop

Express Pay

ExpressPay makes paying your bill either by phone or the Internet quick and easy. You may make a payment with either a credit card or debit card at anytime. The credit card payment-processing center does add a convenience fee to your credit card for this service.

Budget Billing

Your Cooperative designed this monthly payment plan to help residential customers plan for their monthly bills in an affordable manner. Once you have signed up for this service, you will no longer need to wonder how much you will be spending per month on electricity. Instead, your budget billing payment amount will be based on the past 12 months average monthly bill. To sign up for Budget Billing, your account must have a zero balance. Call us or visit www.myrec.coop for more information.

Please note that budget billing amounts may be periodically adjusted during the year if your account accumulates a large credit or debit balance. Any balance (either money owed to you or money you owe to REC) will be carried over and averaged into the new budget amount.

Combine services for maximum convenience

When you combine Auto Pay with Budget Billing, not only will your electric payment be automatically deducted, it will also be the same amount each month so your record keeping is that much easier.

You may also combine eBill with Budget Billing to avoid seasonal changes in your bill while taking advantage of the convenience of paying your bill online.

For more information about REC's bill payment options, or to enroll in any of these services, call us at 800-552-3904 or visit www.myrec.coop